

PacketSnitch No Refund Policy

Effective Date: July 30, 2026

This No Refund Policy ("Policy") applies to all purchases of PacketSnitch-related digital products, including but not limited to software licenses, corporate licenses, themes, plugins, extensions, add-ons, digital content, and related services ("Products") provided by Marshall Whittaker, doing business as oxasploits ("oxasploits", "we", "our", or "us").

By purchasing, downloading, installing, activating, or using any PacketSnitch Product, you acknowledge that you have read, understood, and agree to this Policy.

ALL SALES ARE FINAL

Due to the nature of digital software products, all purchases of PacketSnitch Products are final.

Because digital products can be downloaded, copied, installed, and used immediately after purchase, oxasploits does not offer refunds, returns, exchanges, replacements, or credits after a purchase has been completed.

This applies to:

- PacketSnitch themes
- PacketSnitch plugins
- Extensions and add-ons
- Digital content
- Individual licenses
- Corporate licenses
- Enterprise or organizational purchases

All PacketSnitch software products are provided "AS IS" and "AS AVAILABLE" without warranties of any kind.



oxasploits makes no warranties or guarantees regarding:

- Fitness for a particular purpose
- Compatibility with hardware or operating systems
- Availability of future updates
- Continued support
- Error-free operation
- Specific functionality
- Security outcomes
- Performance expectations

You are responsible for determining whether PacketSnitch meets your requirements before purchase.

Refunds will not be issued due to:

- Hardware incompatibility
- Operating system incompatibility
- Missing system dependencies
- Third-party software conflicts
- Network restrictions
- User configuration issues
- Unsupported environments
- Failure to meet expected use cases

Users are encouraged to review available documentation, system requirements, demonstrations, and other available information before purchasing.

Themes, plugins, extensions, and other PacketSnitch marketplace products are digital goods.

Once purchased, these products are considered delivered and are not eligible for refunds.



This includes, but is not limited to:

- Visual themes
- Interface modifications
- Protocol-related plugins
- Analysis extensions
- Integrations
- Premium features
- Downloadable content

Corporate, enterprise, organizational, and commercial PacketSnitch licenses are subject to this No Refund Policy.

By purchasing a corporate license, the customer acknowledges that:

- The license has been reviewed before purchase.
- The software is purchased for business use.
- The purchase decision was made voluntarily.
- The software is provided without warranty.
- The software is accepted in its current condition.

Corporate and enterprise licenses are non-refundable after purchase.

Customers are responsible for evaluating PacketSnitch before purchase.

Where available, customers should review:

- Documentation
- Feature descriptions
- Demonstrations
- Trial versions
- Screenshots
- Public information
- System requirements



Failure to evaluate the software before purchase does not create eligibility for a refund.

Payments for PacketSnitch Products may be processed through third-party payment providers, including Paddle.

Payment processors may maintain their own policies regarding payment disputes, chargebacks, transaction handling, and financial records.

oxasploits does not control third-party payment processor policies.

Customers agree to contact oxasploits before initiating a payment dispute or chargeback whenever possible.

Unauthorized chargebacks, fraudulent disputes, or abuse of payment systems may result in:

- License termination
- Loss of access to purchased products
- Account restrictions
- Additional action necessary to protect oxasploits rights

Refunds are not normally provided.

oxasploits reserves the right to evaluate exceptional circumstances on a case-by-case basis at its sole discretion.

Any exception granted does not establish an obligation to provide refunds in future cases.

By purchasing PacketSnitch Products, you acknowledge that:

- You understand the software is delivered digitally.
- You understand all sales are final.
- You understand the software is provided AS IS.
- You understand that no warranty is provided.
- You accept responsibility for evaluating suitability before purchase.

Questions regarding this Policy may be directed to:



Marshall Whittaker
Doing Business As (dba) oxasploits

300 Long Shoals, Apt 14V
North Carolina 27028
United States

Additional contact methods may be provided through the official PacketSnitch website or other published oxasploits support channels.

